

Figure 1

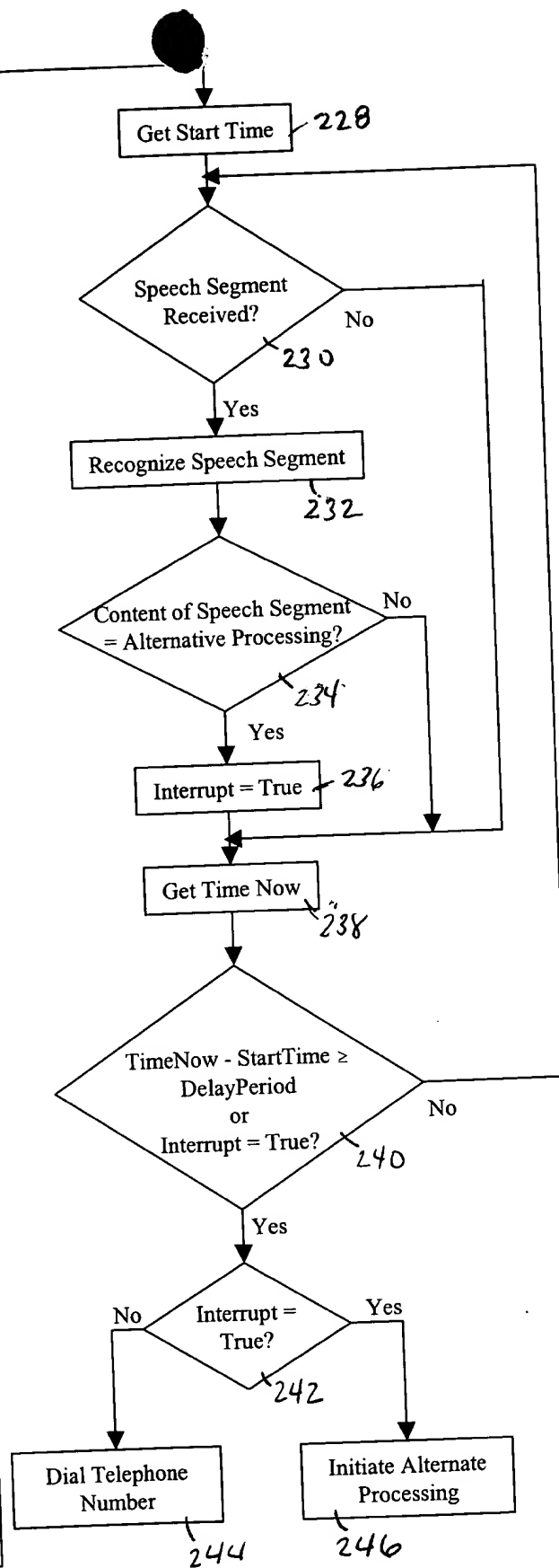
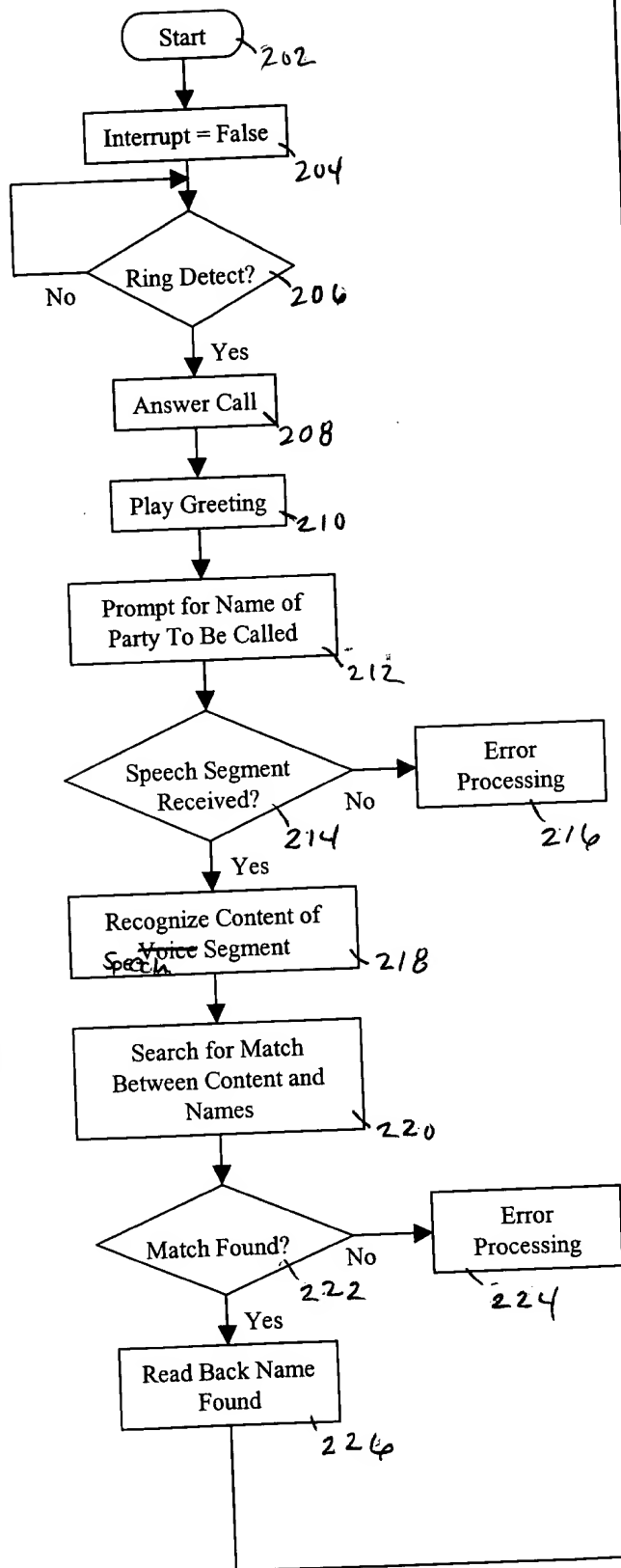


Figure 2

BA-Dialer Call Flow - page 1

Call answer and welcome prompt

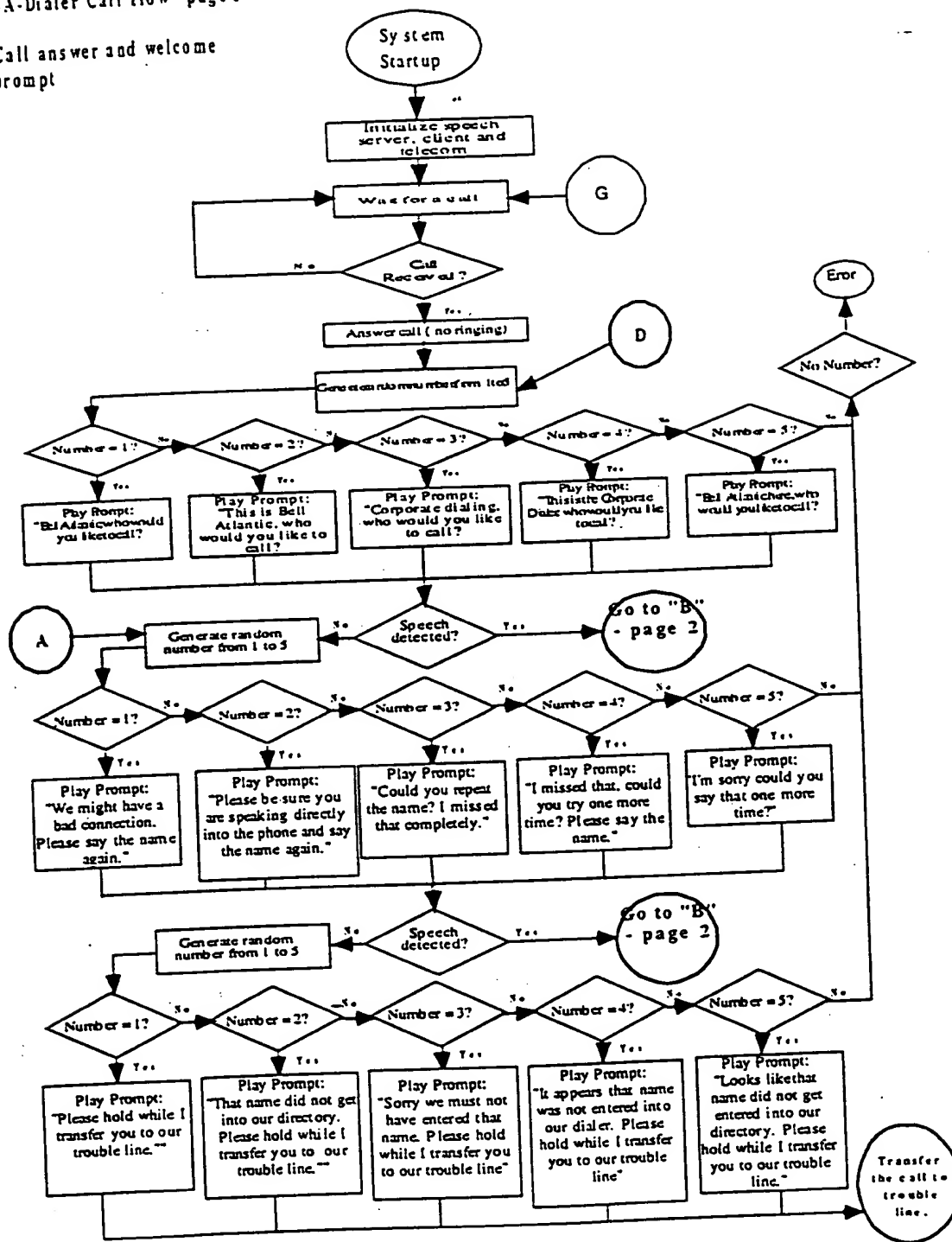


FIG. 3a

Speech Recognition

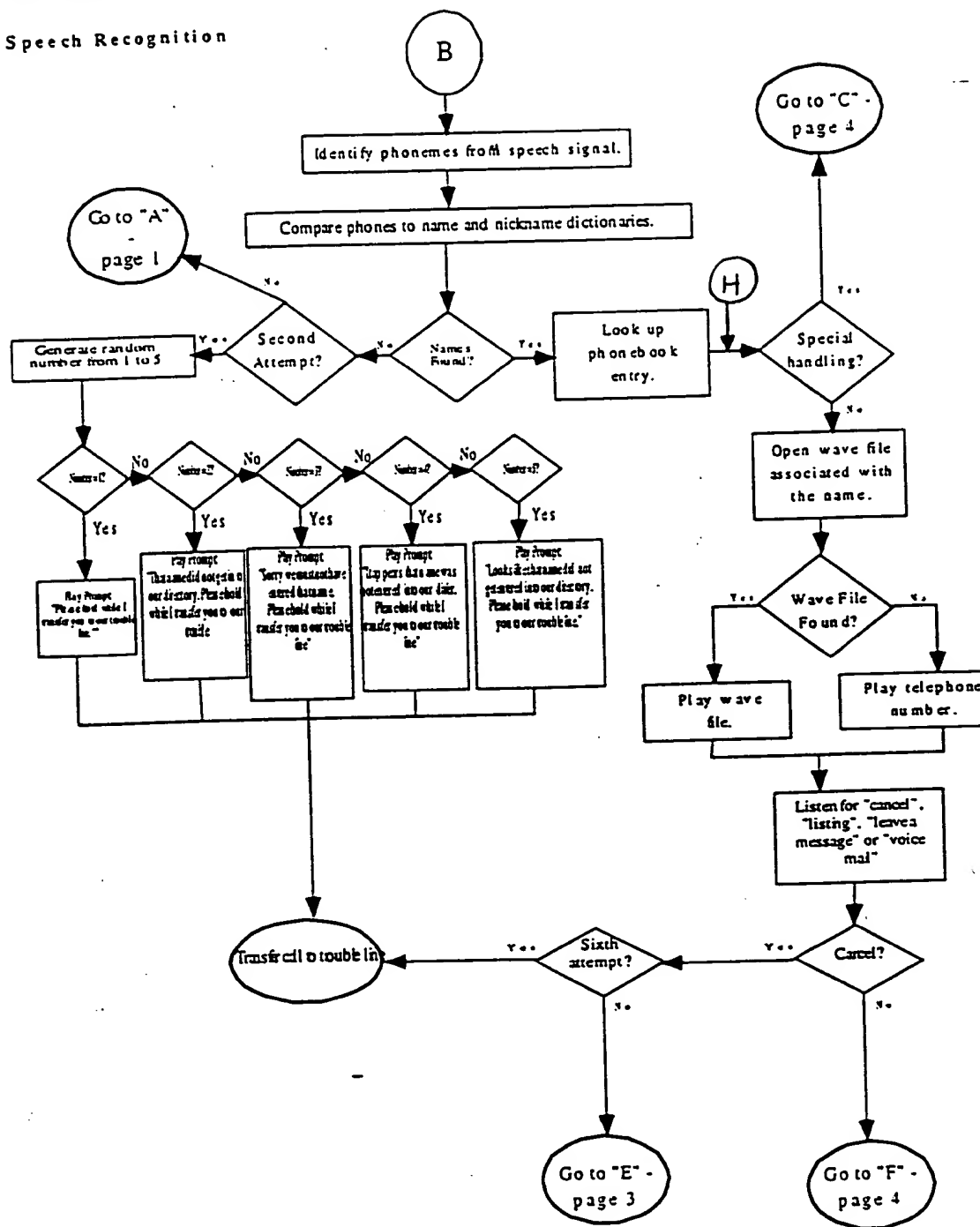


FIG. 3b

BA-Dialer Call Flow -
page 3

Second Guess

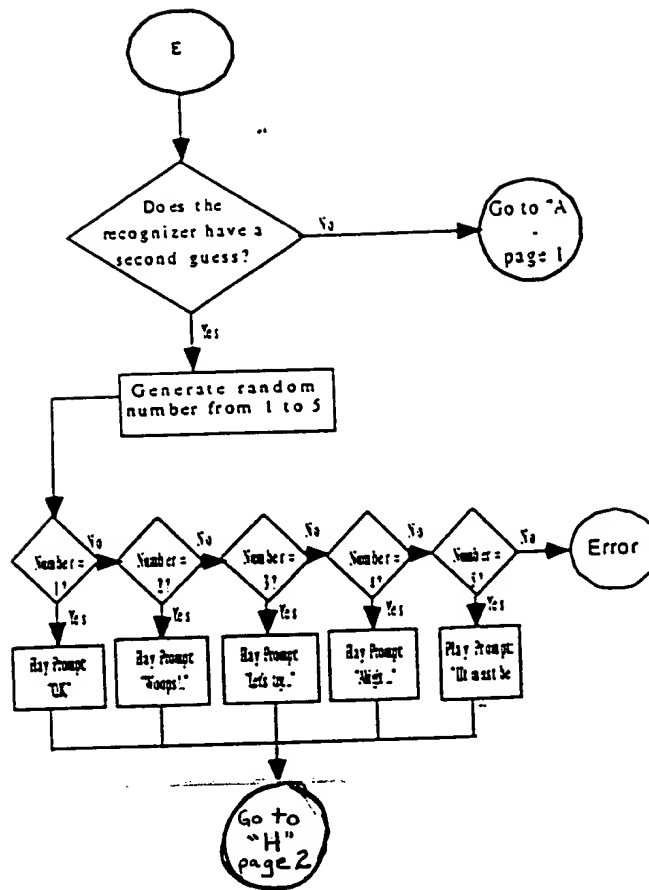
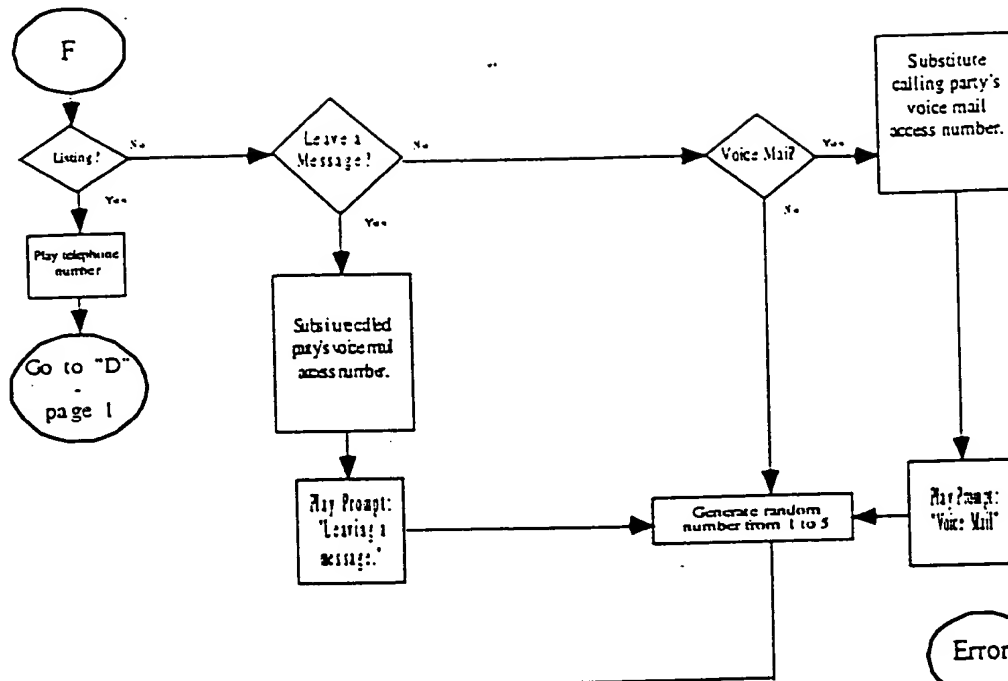


FIG. 3c

BA-Dialer Call Flow -
page 4

Call Handling



BA-Dialer - Special Handling

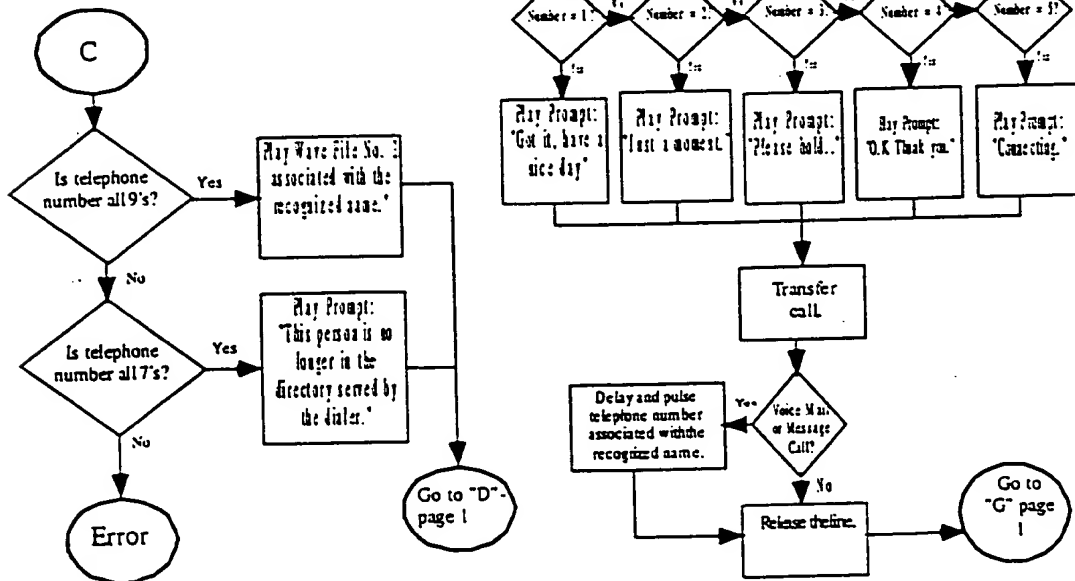


FIG. 3d